

August 2004

# SAFETY RECALL NOTICE

### Dear Britax Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Britax Child Safety, Inc. has decided that Marathon, Wizard, and Husky restraints, as well as the Traveller Plus, manufactured by Britax for Snug Seat, fail to conform to Federal Motor Vehicle Safety Standard 213, Child Restraint Systems. According to our records, your child restraint system may be affected.

## What's Wrong

Extensive testing has determined that under certain circumstances, the adjuster strap may slip within the metal adjuster that controls the tightness of the harness and may allow the harness to loosen. While occurrence of this slippage is extremely rare, if it were to occur, in the event of a crash, your child may move further forward than allowed under Safety Standard 213. With this condition, there is the increased risk of injury.

#### What You Should Do

All consumers who returned a registration card to us will automatically receive the adjuster strap replacement. You should soon receive the replacement adjuster strap under a separate mailing.

Until the adjuster strap is replaced, these restraint models are safe to use as long as slippage is not occurring. Consumers are encouraged to test their restraints for slippage. To test your restraint, pull on the shoulder harness *without* lifting the adjuster release lever (located on the front of the restraint under the cover flap).

- If the harness loosens, use of the restraint should be stopped until the adjuster strap is replaced.
- If the harness does not loosen, the restraint can continue to be used until the replacement adjuster strap
  is received.

However, because the slippage can develop over time with repeated usage, it is important to check for a secure harness with each use of the restraint.

Instructions for replacement will be included with the adjuster strap replacement kit. Video instructions will also be available on our website, <a href="www.britaxusa.com">www.britaxusa.com</a>, to assist you in this process. Please do not return the restraint to the retailer.

# Questions

Please contact our special recall information line at **1-800-683-2045** with questions concerning this issue. If you call, be sure to have the model and manufacture date from your restraint(s). You can get further information on our website, at <a href="https://www.britaxusa.com">www.britaxusa.com</a>.

If you believe that we have failed or are unable to remedy this noncompliance without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236.

We apologize for this inconvenience but we know our consumers expect us to be every bit as cautious as they are in protecting the safety of their children.

Sincerely, Britax Child Safety, Inc.

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