



September 2006

## SAFETY RECALL NOTICE

Dear Britax Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Britax Child Safety, Inc. has decided that certain Companion® Child Restraint Systems, model number E9L14, manufactured from October 31, 2003 through June 6, 2004, fail to conform to Federal Motor Vehicle Safety Standard 213, Child Restraint Systems. According to our records, your child restraint system may be affected.

### What's Wrong

An internal investigation of reported consumer complaints was conducted. Evaluation showed that due to an incorrect assembly of some of the infant carriers, one or both of two tabs on the bottom of the carrier may not be properly seated. If the tabs are not properly seated, in the event of a crash, the carrier may rotate in the base beyond the limit allowed by law. In this situation, there is the increased risk of injury.

### What You Should Do

Confirmation of correct assembly can be conducted by visual examination. Carriers with proper assembly are not affected and do not need to be returned. If your carrier has the incorrect assembly, you may continue to use the carrier without the base until you receive the new restraint system. Proper instructions on installing the carrier in the car without the base are provided in the product users' guide. Installation instructions are also available online at [www.britaxusa.com](http://www.britaxusa.com).

A correctly assembled carrier will appear as the unit illustrated below:



(Close up)

(Please continue to next page)

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An incorrectly assembled carrier will appear as the units illustrated below. The incorrectly seated tab may appear on either side of the carrier.



(Close up)

Only carriers with the incorrect assembly need to be replaced. Do not return the restraint to the retailer.

### Questions

Please contact our recall information line at **1-888-4BRITAX (1-888-427-4829)** with questions concerning this issue. If you call, be sure to have the model and manufacture date from your restraint(s). You can get further information on our website, at [www.britaxusa.com](http://www.britaxusa.com).

If you believe that we have failed or are unable to remedy this noncompliance without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We apologize for this inconvenience but we know our consumers expect us to be every bit as cautious as they are in protecting the safety of their children.

Sincerely,

Britax Child Safety, Inc.



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