



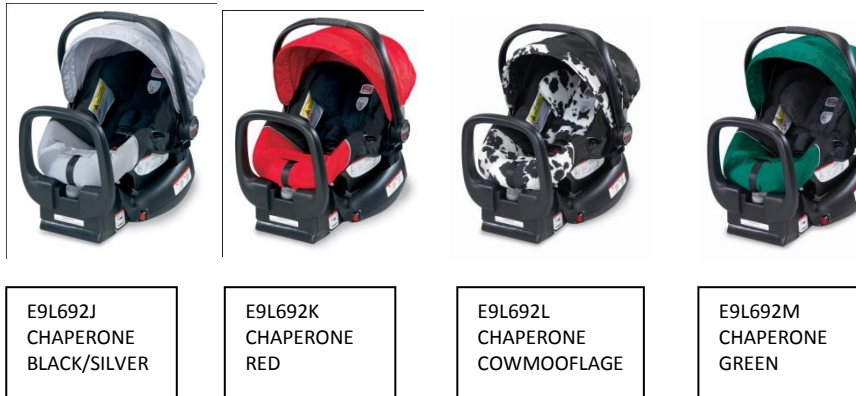
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January 30, 2012

Subject SAFETY RECALL NOTICE
Recall No.: 12C-001
Britax Chaperone Infant Car Seat
Model Numbers: E9L692J, E9L692K, E9L692L, E9L692M
Manufactured Dates: Between September 1, 2010 and April 30, 2011

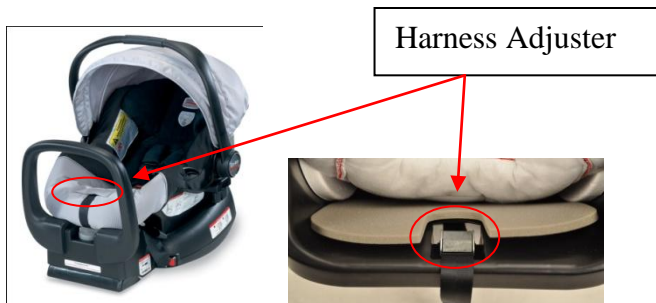
Dear Britax Product Owner,

This notice is sent to you in accordance with the requirements of the National Highway Traffic Safety Administration. Britax Child Safety, Inc. has decided that **all Britax Chaperone Infant Car Seats manufactured between September 1, 2010 and April 30, 2011 for Model numbers E9L692J, E9L692K, E9L692L, E9L692M contain a defect which relates to safety.** According to our consumer registration records, your Chaperone Infant Car Seat may be affected.



Description of the Defect

The harness adjuster ensures that the harness straps can be properly tightened and secured over the infant shoulders and is attached to the infant car seat shell.



The rivet used to attach the harness adjuster to the shell may have been improperly installed. As a result, the harness adjuster may detach from the shell. Should the harness adjuster detach from the

infant car seat shell the harness straps will not properly secure the child resulting in increased risk of injury in a vehicle crash.

If the harness adjuster on your Chaperone Infant Car Seat detaches, please discontinue use of the product immediately and contact our Customer Service Department at 1-888-427-4829.

What You Should Do

Britax is providing with this notice a remedy kit that contains a harness adjuster clip and an instruction sheet. Confirm whether your Chaperone Infant Car Seat is affected by verifying the model number, date of manufacturer as follows:

- A. Remove Chaperone Infant Car Seat from base.
- B. Turn Infant Car Seat over and locate the white sticker on underside of Car Seat
- C. Look for model numbers and manufacturing dates: E9L692J, E9L692K, E9L692L, E9L692M; Manufactured between September 1, 2010 and April 30, 2011.

Note: Only Chaperone Infant Car Seats made during this period are included in the recall and all other Chaperone Infant Car Seats are not included.

- D. If your Chaperone Infant Car Set is affected, carefully read and follow the detailed instructions included in this kit.

Even if your harness adjuster functions properly, Britax strongly recommends that you install the harness adjuster clip to ensure that the harness adjuster does not detach from the infant car seat.



Questions

Please contact our Customer Service Department at 1-888-427-4829 with questions concerning this notice or view our website on line at www.ChaperoneRecall.com . The model and manufacture date from your Chaperone Infant Car Seat will be necessary information when calling or viewing the posted information on line.

Britax Child Safety, Inc.
13501 South Ridge Drive
Charlotte, NC 28273
USA

Tel: 704-409-1700
Fax: 704-409-1710

A Britax Childcare Group Ltd. company

If you believe that Britax Child Safety, Inc has failed or is unable to remedy the defect without charge within a reasonable time, please call the Britax Child Safety, Inc. Customer Service Department at 1-888-427-4829. You may also wish to contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Sincerely,

Britax Child Safety, Inc.

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